



# Learning, Growing, Giving

## Registration Form 2018

### Register three ways:



Online:  
lonestarvetacademy.com



Email:  
info@lonestarvetacademy.com



Mail:  
Lone Star Veterinary Academy  
10650 Culebra Rd, #104-506  
San Antonio, TX 78251-4806

### Highlights:

- Register by December 31, 2018 to receive the best rates for annual membership
- Conference location:  
Embassy Suites by Hilton Brooks Hotel and Spa  
7610 South New Braunfels  
San Antonio, TX 78235
- Limited number of rooms available at the conference rate
- Each weekend program provides a minimum of 9 hours of continuing education for Veterinarians
- Breakfast provided Saturday & Sunday. Lunch provided Saturday. Coffee, water, and other refreshments provided during breaks

### Registrant Information

All fields required unless otherwise noted. Please print clearly

Registrant Full Name \_\_\_\_\_  
FIRST MIDDLE LAST

Title \_\_\_\_\_ License # \_\_\_\_\_

Email address \_\_\_\_\_

DOB \_\_\_\_\_ gender \_\_\_\_\_ phone \_\_\_\_\_  
mm/dd/yy \*optional (---)---/----

Home address \_\_\_\_\_  
number street city state zip

Business name \_\_\_\_\_ Business fax \_\_\_\_\_  
(---)---/----

Business address \_\_\_\_\_  
number street city state zip

Guest Full Name (if applicable) \_\_\_\_\_  
FIRST MIDDLE LAST

Guest Full Name (if applicable) \_\_\_\_\_  
FIRST MIDDLE LAST

### Refer a friend and receive \$50 off registration in 2020!\*

Friend's full name: \_\_\_\_\_

Friend's email address: \_\_\_\_\_

\*Friend must be a DVM licensed in TX, and must register using the email address you provide

\*You'll receive an offer code via email when registration opens for 2020 LSVA conferences

## Event Information

**IMPORTANT:** Please choose EITHER an annual membership OR select the events you would like to attend. Do not choose an annual membership AND additional events. Registration closes 15 calendar days prior the event. However, we recommend registering much sooner, as space is limited and events may sell out.

Selection	Description	Price	Deadline
_____			
_____			
_____	<b>June 22-23, David Twedt, DVM DACVIM</b>	\$265	6/7/2019
_____	<b>Yellow, Smelly, &amp; Stubborn: A Clinical Approach to Liver, Pancreatic, and GI Disease</b>	\$295	6/7/2019-6/20/2019
	Ask a global leader how to approach abnormal liver enzymes, learn the four most important treatments for pancreatitis, & practice choosing the appropriate therapy for vomiting & diarrhea in a case-by-case review.		
_____	<b>October 5-6, Nan Boss, DVM</b>	\$265	8/31/2019
_____	<b>Breed-Specific Medicine: Using Genetics to Elevate Quality of Care</b>	\$295	9/1/2019-10/3/2019
	Genetics & phenotype affect almost every area of practice, from anesthesia to cardiology, cancer to orthopedics, & more. Along with diagnosis and treatment of breed-related problems, we can also use breed susceptibility & DNA testing to enhance delivery of preventive care. Join us for a deep dive into every aspect of breed-specific care for both cats and dogs.		
_____	<b>November 16-17, Julie Squires</b>	\$265	10/12/2019
_____	<b>The Gift of Presence</b>	\$295	10/13/2019-11/14/2019
	Learn how to manage your mind rather than be managed by it. Learn boundaries and stress reduction practices for busy people. Learn how mindfulness can bring calm to your life. Julie has over 20 years experience coaching 1:1 & across the globe as a Certified Life Coach and Compassion Fatigue Specialist. Don't miss it, this weekend could change your life!		
_____	<b>Technician/Other Team Member Registration OCTOBER 5-6</b>	\$199	8/31/2019
_____	<b>Technician/Other Team Member Registration OCTOBER 5-6</b>	\$229	9/1/2019-10/3/2019
_____			
_____	<b>Technician/Other Team Member Registration NOVEMBER 16-17</b>	\$199	10/12/2019
_____	<b>Technician/Other Team Member Registration NOVEMBER 16-17</b>	\$229	10/13/2019-11/14/2019

**TOTAL**

### Food Allergies

Please indicate here any allergies to foods or special dietary requirements

## Payment Information

Check here if name and billing address are the same as registrant name/ mailing address above

Billing Name \_\_\_\_\_  
FIRST MIDDLE LAST

Billing Address \_\_\_\_\_  
number street city state zip

Payment by \_\_\_\_\_ Check \_\_\_\_\_ Credit Card \_\_\_\_\_ Type \_\_\_\_\_  
(American Express, Visa, Discover, Mastercard)

Card Number: \_\_\_\_\_ Exp: \_\_\_\_\_ Sec. Code \_\_\_\_\_ Billing Zip \_\_\_\_\_  
MM/YY ###

### Signature

By signing, I hereby state that all information provided in this form is correct, to the best of my knowledge. If paying by card, I authorize LSVVA to charge my credit card for the total owed. I agree to all policies, terms, and conditions laid out by LSVVA within this document or elsewhere.

## Policies and Additional Information

### Event Cancellation and Refund Policy

**Cancel in writing:** To be eligible for a refund, a cancellation request must be received by us in writing at [info@lonstarvetacademy.com](mailto:info@lonstarvetacademy.com) prior to the deadline (see below).

**Cancellation fee:** All refunds requested prior to the deadline (see below) are subject to a \$50 cancellation processing fee.

**Refund deadline:** Registration fees are non-refundable beginning on the 60th calendar day prior to the Event and thereafter. All requests for a refund must be received prior to the 60th calendar day prior to the Event in order to be eligible for a refund. Annual memberships are non-refundable beginning on the 60th calendar day prior to the first Event of the year. We apologize for any inconvenience this may pose, but there can be no exceptions to this policy.

**No partial refunds:** Annual members cannot be refunded for single Events.

**No transfers:** Registrations are non-transferable.

**Refund processing:** Refunds will be processed via check only, for the Registration Fee minus the Cancellation Fee. Please allow 60 days to receive your refund amount.

Lone Star Veterinary Academy (LSVA) reserves the right to refuse/cancel registrations. If LSVVA refuses or cancels a registration, registrants will be offered a refund and no cancellation fee will apply.

LSVA reserves the right to cancel an Event due to low enrollment, inclement weather, or other circumstances which would make the Event non-viable. If LSVVA cancels an Event, registrants will be offered a full refund, and no cancellation fees will apply. Should circumstances arise that result in the postponement of an Event, registrants will have the option to either receive a full refund or transfer their registration to the same Event at the rescheduled date. Requests for refunds must be submitted in writing via email in accordance with the Cancellation Policy procedures within 14 days after the notice of cancellation is published by LSVVA.

### Deadlines

In order to keep our costs reasonable, all deadlines are strictly enforced. This includes, without limitation, the deadlines for Annual Membership Early Bird Registration, registration cancellations, and requests for refunds from Event cancellations.

The last day to purchase an Annual Membership at the Early Bird Registration rate is **December 31, 2018**. Payments must be postmarked or submitted online by this date. The last day to purchase an Annual Membership at the regular rate is **February 23, 2019**.

The last day to pre-register for any event is 15 calendar days prior to the start of the event. **We recommend registering as soon as possible, as space is limited, and Events may sell out.** On-site registrations may or may not be allowed for an increased cost, pending availability. Please see our website or contact us at [info@lonstarvetacademy.com](mailto:info@lonstarvetacademy.com) for more information.

The last day to request a refund for each Event are as follows:

Annual membership: **January 29, 2019**

Dr. William Bush: **January 29, 2019**

Dr. David Twedt: **April 23, 2019**

Dr. Nan Boss: **August 5, 2019**

Julie Squires: **September 17, 2019**

If an Event is cancelled or rescheduled, requests for refunds must be received in writing, to [info@lonstarvetacademy.com](mailto:info@lonstarvetacademy.com) within 14 days of the date that LSVVA publishes notice of cancellation or rescheduling.

### ID Required

Photo identification is required at check in and check out, in order to receive credit for continuing education hours earned.

### Forms of Payment

Visa, Mastercard, American Express and checks are accepted. Cash is NOT an accepted form of payment for registration.

### **Returned Checks and Declined Credit Cards**

A \$35 fee will apply for any returned (NSF) checks or declined credit cards. Approved payment will be required within 5 days, and your placement in the course will not be guaranteed until payment is received.

### **Check in/Check Out**

**The Texas Board of Veterinary Medical Examiners requires that each attendee personally check in AND check out of the conference in order to receive credit for the CE hours attended. Please arrive early to sign-in and receive your registration packet. Then don't forget to CHECK OUT before you leave! We will provide you with a printed certificate verifying your CE hours. By law, LSVA CANNOT mail your certificate if you forget to pick yours up! It must be obtained in person, before you leave.**

### **Attendance Policy**

LSVA provides continuing education to veterinary professionals. Only licensed veterinarians, approved sponsors and exhibitors—those with official, paid and current registration badges—are allowed to attend continuing education sessions, unless otherwise expressly stated in writing by the owner. Sessions are not intended for the general public nor for children. Registered guests with official, paid, and current registration badges are permitted to visit the exhibit hall and to receive included meals and refreshments.

### **Code of Conduct**

LSVA is dedicated to providing a harassment-free conference experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, religion (or lack thereof), or technology choices. We do not tolerate harassment of conference participants in any form. Sexual or rude language and imagery is not appropriate for our conference venue. Conference participants are required to follow the code of conduct rules stipulated by LSVA, including all updates, additions and modifications we make to the code of conduct from time to time, and cooperate with Event staff in code of conduct enforcement.

Further, speaker presentations and other conference Events are protected by copyrights, and recording, photography and videography by any unauthorized person is strictly prohibited.

Any attendee found to be violating these rules and any other Event conduct rules instituted by LSVA from time to time may be expelled from the Event without a refund, and/or refused attendance at future Events, at the discretion of LSVA, and potentially subject to other legal recourse.

### **Proceedings**

Proceedings will be provided digitally via USB with your registration packet on the first day of each conference.

### **Pets**

Service animals are welcomed. However, the Embassy Suites by Hilton Brooks Hotel and Spa does not allow pets who are not service animals. Please contact the venue at 210-534-1000 with any questions.

### **Privacy Policy**

By submitting this form, you agree to our Terms and Privacy Notice. We request information from you on our registration form. To register for one of our Events or to purchase an annual membership, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date).

This information is used for billing purposes and to fill your registration or membership orders. If we have trouble processing an order, we'll use this information to contact you. We will also use this information to contact you with reminders or other notices leading up to the Event for which you have registered.

**We will contact you via email regarding important Event details when you register for an LSVA conference.** We may contact you via email in the future to tell you about future Events, updates pertaining to LSVA, veterinary news, special offers from our sponsors, or changes to this privacy policy. You may opt-out of promotional emails any time by using the opt-out link provided in the email. Please see our website, [lonestarvetacademy.com](http://lonestarvetacademy.com) for full Terms, Conditions and Privacy Policy.

### **Photography Release**

Through your registration and attendance of a continuing education Event organized by LSVA, you understand you may be photographed or recorded during the course of the Event. LSVA reserves the right to use any photograph or video taken at any LSVA Event without the express written permission of those included in the photograph or video. LSVA may use photographs or videos for promotional purposes in publications or other media including without limitation brochures, invitations, books, newspapers, magazines, websites, television, etc. Anyone attending a LSVA Event who does not wish to have their image recorded for distribution must send a written notice and an identifying photograph to [info@lonestarvetacademy.com](mailto:info@lonestarvetacademy.com) (Your photo will be held in confidence by LSVA). Upon receipt of the notice, LSVA will make commercially reasonable efforts to not include the requesting party in any promotional media.

### **Copyright Policy**

Unless otherwise stated, all materials written and published by LSVA in any format or media, including website content, photos, videography, and Event promotional material are copyright protected and may not be reproduced or transmitted in any form or by any means, electronic or mechanical, including photocopying, recording are the sole and exclusive property of LSVA and its affiliates, and may not be copied, reproduced, altered, modified or redistributed for any purpose whatsoever without the prior express written consent of LSVA. Violations of this policy will be pursued by legal means. Thank you for respecting our copyrights.

### **Accessibility**

All meeting space is accessible via wheelchair. Please contact LSVA at [info@lonestarvetacademy.com](mailto:info@lonestarvetacademy.com) with any special needs, so that we may make arrangements for you.